

COURSE OVERVIEW PE0429 Process Upsets, Troubleshooting and Optimisation

Course Title

Process Upsets, Troubleshooting and Optimisation

Course Date/Venue

July 28-August 01, 2024/Horus Meeting Room, Holiday Inn & Suites Maadi, Cairo, Egypt

(30 PDI

Course Reference

<u>Course Duration/Credits</u> Five days/3.0 CEUs/30 PDHs

Course Description









This practical and highly-interactive course includes real-life case studies and exercises where participants will be engaged in a series of interactive small groups and class workshops.

This course is designed to provide participants with a detailed and up-to-date overview of Process Upsets, Troubleshooting and Optimisation. It covers the types, common causes and examples of process upsets in various industries; the impact of process upsets covering safety implications, and environmental impact economic systematic consequences; the approach to problem-solving, effective data collection and data analysis; identifying the common issues with pumps, compressors and heat exchangers; the diagnostic techniques and tools, control loops and instrumentation; and diagnosing control system issues.

Further, the course will also discuss the common issues in chemical reactions and separation processes; diagnosing chemical process issues; the root cause analysis (RCA) and fault tree analysis (FTA); the impact of human error on process upsets and various strategies to mitigate human error; the process optimization, cost-benefit analysis, economic optimization and techniques for optimizing energy use in processes; and the Six Sigma methodology, Lean principles and their application to process optimization.



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During this interactive course, participants will learn the statistical process control (SPC), design of experiments (DOE) and optimization of chemical reactions; the heat integration, energy recovery and reuse, process intensification and sustainability in process optimization; developing an integrated troubleshooting and optimization plan; identifying and managing risks and developing contingency plans for process upsets; the strategies for successful implementation, monitoring and measuring improvements and the tools and techniques for maintaining process gains; the importance of teamwork in troubleshooting and optimization; and effective communication strategies.

Course Objectives

Upon the successful completion of this course, each participant will be able to:-

- Apply and gain an in-depth knowledge on process upsets, troubleshooting and optimization
- Identify the types of process upsets including the common causes and examples of process upsets in various industries
- Discuss the impact of process upsets covering safety implications, environmental impact and economic consequences
- Carryout systematic approach to problem-solving, effective data collection and data analysis
- Identify the common issues with pumps, compressors and heat exchangers and the diagnostic techniques and tools
- Discuss control loops and instrumentation, diagnose control system issues and identify the common issues in chemical reactions and separation processes
- Diagnose chemical process issues and apply root cause analysis (RCA) and fault tree analysis (FTA)
- Discuss the impact of human error on process upsets and various strategies to mitigate human error
- Apply process optimization, cost-benefit analysis, economic optimization and techniques for optimizing energy use in processes
- Explain Six Sigma methodology and Lean principles and their application to process optimization
- Recognize statistical process control (SPC), design of experiments (DOE) and optimization of chemical reactions
- Apply heat integration, energy recovery and reuse, process intensification and sustainability in process optimization
- Develop an integrated troubleshooting and optimization plan, identify and manage risks and develop contingency plans for process upsets
- Employ strategies for successful implementation, monitor and measure improvements and identify the tools and techniques for maintaining process gains
- Discuss the importance of teamwork in troubleshooting and optimization and apply effective communication strategies



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Who Should Attend

This course provides an overview of all significant aspects and considerations of process upsets, troubleshooting and optimization for managers, leaders, section heads, superintendents, supervisors, process engineers, production engineers, plant engineers and planning engineers.

Course Certificate(s)

Internationally recognized certificates will be issued to all participants of the course who completed a minimum of 80% of the total tuition hours.

Certificate Accreditations

Certificates are accredited by the following international accreditation organizations: -

Accredited The International Accreditors for Continuing Education and Training (IACET - USA)

Haward Technology is an Authorized Training Provider by the International Accreditors for Continuing Education and Training (IACET), 2201 Cooperative Way, Suite 600, Herndon, VA 20171, USA. In obtaining this authority, Haward Technology has demonstrated that it complies with the **ANSI/IACET 2018-1 Standard** which is widely recognized as the standard of good practice internationally. As a result of our Authorized Provider membership status, Haward Technology is authorized to offer IACET CEUs for its programs that qualify under the **ANSI/IACET 2018-1 Standard**.

Haward Technology's courses meet the professional certification and continuing education requirements for participants seeking **Continuing Education Units** (CEUs) in accordance with the rules & regulations of the International Accreditors for Continuing Education & Training (IACET). IACET is an international authority that evaluates programs according to strict, research-based criteria and guidelines. The CEU is an internationally accepted uniform unit of measurement in qualified courses of continuing education.

Haward Technology Middle East will award **3.0 CEUs** (Continuing Education Units) or **30 PDHs** (Professional Development Hours) for participants who completed the total tuition hours of this program. One CEU is equivalent to ten Professional Development Hours (PDHs) or ten contact hours of the participation in and completion of Haward Technology programs. A permanent record of a participant's involvement and awarding of CEU will be maintained by Haward Technology. Haward Technology will provide a copy of the participant's CEU and PDH Transcript of Records upon request.



British Accreditation Council (BAC)

Haward Technology is accredited by the **British Accreditation Council** for **Independent Further and Higher Education** as an **International Centre**. BAC is the British accrediting body responsible for setting standards within independent further and higher education sector in the UK and overseas. As a BAC-accredited international centre, Haward Technology meets all of the international higher education criteria and standards set by BAC.



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Course Instructor(s)

This course will be conducted by the following instructor(s). However, we have the right to change the course instructor(s) prior to the course date and inform participants accordingly:



Dr. Hesham Abdou, PhD, MSc, PgDip, BSc, is a Senior Process & Petroleum Engineer with 40 years of integrated experience within the Oil & Gas industries. His specialization widely covers in the areas of Artificial Lift System, Artificial Lift Methods, Petroleum Economics, Petroleum Refinery Processing, Refinery Material Balance Calculation, Refinery Gas Treating, Asset Operational Integrity, Drilling Operations, Drilling Rig, Bits & BHA, Mud Pumps, Mud logging Services, Wireline & LWD Sensors, Casing & Cementing Operation, Completion & Workover Operations, Petroleum Engineering, Production Optimization, Well

Completion, Rig & Rigless Workover, Advanced PVT & EOS Characterization, PVT/Fluid Characterization/EOS, Advanced Phase Behaviour & EOS Fluid Drilling Characterization. **PVT** Properties of Reservoir Fluids, Directional Fundamentals, Application & Limitation, Horizontal & Multilateral Wells (Analysis & Design), Directional, Horizontal & Multilateral Drilling, Root Cause Analysis (RCA), Root Cause Failure Analysis (RCFA), Root Cause Analysis Study, Root Cause Analysis Techniques & Methodologies, Process Hazard Analysis (PHA), Crude Oil Testing & Water Analysis, Crude Oil & Water Sampling Procedures, Equipment Handling Procedures, Crude & Vacuum Process Technology, Gas Conditioning & Processing, Cooling Towers Operation & Troubleshooting, Sucker Rod Pumping, ESP & Gas Lift, PCP & Jet Pump, Pigging Operations, Electric Submersible Pumps (ESP), Progressive Cavity Pumps (PCP), Natural & Artificial Flow Well Completion, Well Testing Procedures & Evaluation, Well Performance, Coiled Tubing Technology, Oil Recovery Methods Enhancement, Well Integrity Management, Well Casing & Cementing, Acid Gas Removal, Heavy Oil Production Treatment Techniques, Water Flooding, Water & Lift Pumps Troubleshooting, Water System Design & Installation, Water Networks Design Procedures, Water Pumping Process, Pipelines, Pumps, Turbines, Heat Exchangers, Separators, Heaters, Compressors, Storage Tanks, Valves Selection, Compressors, Tank & Tank Farms Operations & Performance, Oil & Gas Transportation, Oil & Gas Production Strategies, Artificial Lift Methods, Piping & Pumping Operations, Oil & Water Source Wells Restoration, Pump Performance Monitoring, Rotor Bearing Modelling, Hydraulic Repairs & Cylinders, Root Cause Analysis, Vibration & Condition Monitoring, Piping Stress Analysis, Amine Gas Sweetening & Sulfur Recovery, Heat & Mass Transfer and Fluid Mechanics.

During his career life, Dr. Hesham held significant positions and dedication as the General Manager, Petroleum Engineering Assistant General Manager, Workover Assistant General Manager, Workover Department Manager, Artificial Section Head, Oil & Gas Production Engineer from Agiba Petroleum Company and Engineering Consultant/Instructor for various Oil & Gas companies as well as a Senior Instructor/Lecturer for PhD, Master & BSc degree students from various universities such as the Cairo University, Helwan University, British University in Egypt, Banha University.

Dr. Hesham has **PhD** and **Master** degrees as well as **Post Graduate Diploma** in **Mechanical Power Engineering** and a **Bachelor** degree in **Petroleum Engineering**. Further, he is a **Certified Instructor/Trainer** and a **Peer Reviewer**. Dr. Hesham is an active member of Egyptian Engineering Syndicate and the Society of Petroleum Engineering. Moreover, he has published technical papers and journals and has delivered numerous trainings, workshops, courses, seminars and conferences internationally.



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Training Methodology

All our Courses are including Hands-on Practical Sessions using equipment, Stateof-the-Art Simulators, Drawings, Case Studies, Videos and Exercises. The courses include the following training methodologies as a percentage of the total tuition hours:-

30% Lectures

20% Practical Workshops & Work Presentations 30% Hands-on Practical Exercises & Case Studies 20% Simulators (Hardware & Software) & Videos

In an unlikely event, the course instructor may modify the above training methodology before or during the course for technical reasons.

Course Fee

US\$ 5,500 per Delegate + VAT. This rate includes Participants Pack (Folder, Manual, Hand-outs, etc.), buffet lunch, coffee/tea on arrival, morning & afternoon of each day.

Accommodation

Accommodation is not included in the course fees. However, any accommodation required can be arranged at the time of booking.

Course Program

The following program is planned for this course. However, the course instructor(s) may modify this program before or during the workshop for technical reasons with no prior notice to participants. Nevertheless, the course objectives will always be met:

Day 1:	Sunday, 28 th of July 2024
0730 - 0800	Registration & Coffee
0800 - 0815	Welcome & Introduction
0815 - 0830	PRE-TEST
0830 - 0930	Introduction to Process Upsets & Troubleshooting
0930 - 0945	Break
0945 – 1030	Fundamentals of Process Upsets
	Definition & Types of Process Upsets • Common Causes & Examples of Process
	Upsets in Various Industries
1030 1130	Impact of Process Upsets
1030 - 1130	Safety Implications • Environmental Impact • Economic Consequences
1130 1215	Troubleshooting
1150 - 1215	Basic Principles of Troubleshooting • Systematic Approach to Problem-Solving
1215 – 1230	Break
	Data Collection & Analysis
1220 1220	Importance of Data in Troubleshooting • Techniques for Effective Data
1230 – 1330	Collection • Tools for Data Analysis (e.g., Statistical Methods, Root Cause
	Analysis)
1330 - 1420	Case Studies: Real-World Examples of Process Upsets
	Analysis of Past Incidents • Lessons Learned & Best Practices
1420 - 1430	Recap
	Using this Course Overview, the Instructor(s) will Brief Participants about the
	Topics that were Discussed Today and Advise Them of the Topics to be
	Discussed Tomorrow
1430	Lunch & End of Day One





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Day 2:	Monday, 29 th of July 2024
0730 - 0830	Troubleshooting Process Equipment
	Identifying Common Issues with Pumps, Compressors, & Heat Exchangers •
	Diagnostic Techniques & Tools
	Troubleshooting Process Control Systems
0830 - 0930	Understanding Control Loops & Instrumentation • Techniques for Diagnosing
	Control System Issues
0930 - 0945	Break
	Troubleshooting Chemical Processes
0945 - 1100	Common Issues in Chemical Reactions & Separation Processes • Techniques for
	Diagnosing Chemical Process Issues
	Root Cause Analysis (RCA)
1100 – 1215	Introduction to RCA Methodologies (e.g., Fishbone Diagram, 5 Whys) •
	Practical Application of RCA
1215 – 1230	Break
1230 1330	Fault Tree Analysis (FTA)
1230 - 1330	Understanding FTA & Its Applications • Building & Analyzing Fault Trees
1330 - 1420	Human Factors in Troubleshooting
	Impact of Human Error on Process Upsets • Strategies to Mitigate Human
	Error
1420 - 1430	Recap
	Using this Course Overview, the Instructor(s) will Brief Participants about the
	Topics that were Discussed Today and Advise Them of the Topics to be
	Discussed Tomorrow
1430	Lunch & End of Day Two

Day 3:	Tuesday, 30 th of July 2024
0730 - 0830	Process Optimization
	Definition & Objectives of Process Optimization • Key Concepts & Principles
0830 - 0930	Economic Optimization
	Understanding Cost-Benefit Analysis • Techniques for Economic Optimization
	(e.g., Break-Even Analysis, Marginal Cost Analysis)
0930 - 0945	Break
0945 - 1100	Energy Optimization
	Importance of Energy Efficiency • Techniques for Optimizing Energy Use in
	Processes
1100 - 1230	Six Sigma & Lean Principles
	Overview of Six Sigma Methodology • Lean Principles & their Application to
	Process Optimization
1230 - 1245	Break
1245 - 1420	Case Studies: Successful Process Optimization Projects
	Review of Real-World Optimization Projects • Analysis of Strategies &
	Outcomes
1420 - 1430	Recap
	Using this Course Overview, the Instructor(s) will Brief Participants about the
	Topics that were Discussed Today and Advise Them of the Topics to be
	Discussed Tomorrow
1430	Lunch & End of Day Three



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Day 4:	Wednesday, 31 st of July 2024
	Statistical Process Control (SPC)
0730 – 0830	Introduction to SPC & Control Charts • Application of SPC in Process
	Optimization
	Design of Experiments (DOE)
0830 - 0930	Understanding DOE Methodology • Application of DOE for Process
	Optimization
0930 - 0945	Break
	Optimization of Chemical Reactions
0945 – 1100	Techniques for Optimizing Reaction Conditions • Catalysts & their Role in
	Process Optimization
1100 1215	Heat Integration & Energy Recovery
1100 - 1213	Principles of Heat Integration • Techniques for Energy Recovery & Reuse
1215 – 1230	Break
	Process Intensification
1230 - 1330	Introduction to Process Intensification • Techniques & Technologies for
	Intensifying Processes
	Sustainability & Green Chemistry
1330 – 1420	Principles of Sustainability in Process Optimization • Application of Green
	Chemistry Principles
	Recap
1420 - 1430	Using this Course Overview, the Instructor(s) will Brief Participants about the
1420 - 1450	Topics that were Discussed Today and Advise Them of the Topics to be
	Discussed Tomorrow
1430	Lunch & End of Day Four

Day 5:

Thursday, 01st of August 2024

	Developing an Integrated Troubleshooting & Optimization Plan
0730 – 0830	Combining Troubleshooting & Optimization Techniques • Steps to Develop a
	Comprehensive Plan
	Risk Management & Contingency Planning
0830 - 0930	Identifying & Managing Risks • Developing Contingency Plans for Process
	Upsets
0930 - 0945	Break
	Implementing Process Improvements
0945 – 1100	Strategies for Successful Implementation • Monitoring & Measuring
	Improvements
	Continuous Improvement
1100 – 1230	Principles of Continuous Improvement • Tools & Techniques for Maintaining
	Process Gains
1230 – 1245	Break
	Team Collaboration & Communication
1245 – 1345	Importance of Teamwork in Troubleshooting & Optimization • Effective
	Communication Strategies
	Course Conclusion
1345 – 1400	Using this Course Overview, the Instructor(s) will Brief Participants about the
	Course Topics that were Covered During the Course
1400 - 1415	POST-TEST
1415 – 1430	Presentation of Course Certificates
1430	Lunch & End of Course



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Practical Sessions

This practical and highly-interactive course includes the following real-life case studies and exercises:-



Course Coordinator

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