

COURSE OVERVIEW SS0563-6M-IH
Initiative/Commitment
(E-Learning Module)

Course Title

Initiative/Commitment (E-Learning Module)

Course Reference

SS0563-6M-IH

Course Format & Compatibility

SCORM 1.2. Compatible with IE11, MS-Edge, Google Chrome, Windows, Linux, Unix, Android, IOS, iPadOS, macOS, iPhone, iPad & HarmonyOS (Huawei)



Course Duration

30 online contact hours
(3.0 CEUs/30 PDHs)



Course Description



This E-Learning is designed to provide participants with a detailed and up-to-date overview of Initiative/Commitment. It covers the leadership and interpersonal effectiveness, awareness, ability and commitment; the holistic communication, interpersonal communication and personal interactive skills; the personality indicators, self-evaluation, motivating, building a team and coaching; the leadership strategies and styles, conflict management and control, problem solving, decision making and brainstorming process; the employee engagement trend; and the four collaborative steps to turn data into action.



During this interactive course, participants will learn the individual commitments, actions and responsibilities, quality risk management (QRM) in the product life cycle; linking QRM and knowledge management and carbon footprint calculation tool; collaborating through connections; the nine commitments and the five key considerations for any proposed changes; and enhancing financial performance, improving innovation and increasing teamwork productivity.



Course Objectives

Upon the successful completion of this course, each participant will be able to:-

- Apply and gain a comprehensive knowledge on initiative/commitment
- Define leadership and explain interpersonal effectiveness, awareness, ability and commitment
- Carryout holistic communication, interpersonal communications and personal interactive skills
- Employ personality indicators, self-evaluation, motivating, building a team and coaching
- Apply leadership strategies and styles, conflict management and control, problem solving, decision making and brainstorming process
- Discuss employee engagement trend and the four collaborative steps to turn data into action
- Discuss individual commitments, actions and responsibilities including the quality risk management (QRM) in the product life cycle
- Link QRM and knowledge management and use carbon footprint calculation tool
- Collaborate through connections as well as identify the nine commitments and the five key considerations for any proposed changes
- Enhance financial performance, improve innovation and increase teamwork productivity

Who Should Attend

This course provides an overview of all significant aspects and consideration of initiative/commitment for entrepreneurs and business owners, project managers, young professionals, team leaders and supervisors and those who want to enhance their skills and develop a proactive approach in their personal and professional lives.

Training Methodology

This Trainee-centered course includes the following training methodologies:-

- Talking presentation Slides (ppt with audio)
- Simulation & Animation
- Exercises
- Videos
- Case Studies
- Gamification (learning through games)
- Quizzes, Pre-test & Post-test


Every section/module of the course ends up with a Quiz which must be passed by the trainee in order to move to the next section/module. A Post-test at the end of the course must be passed in order to get the online accredited certificate.

Course Certificate(s)

Internationally recognized certificates will be issued to all participants of the course who completed a minimum of 80% of the total tuition hours.

Certificate Accreditations


Certificates are accredited by the following international accreditation organizations: -

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The International Accreditors for Continuing Education and Training (IACET - USA)

Haward Technology is an Authorized Training Provider by the International Accreditors for Continuing Education and Training (IACET), 2201 Cooperative Way, Suite 600, Herndon, VA 20171, USA. In obtaining this authority, Haward Technology has demonstrated that it complies with the **ANSI/IACET 2018-1 Standard** which is widely recognized as the standard of good practice internationally. As a result of our Authorized Provider membership status, Haward Technology is authorized to offer IACET CEUs for its programs that qualify under the **ANSI/IACET 2018-1 Standard**.

Haward Technology's courses meet the professional certification and continuing education requirements for participants seeking **Continuing Education Units (CEUs)** in accordance with the rules & regulations of the International Accreditors for Continuing Education & Training (IACET). IACET is an international authority that evaluates programs according to strict, research-based criteria and guidelines. The CEU is an internationally accepted uniform unit of measurement in qualified courses of continuing education.

Haward Technology Middle East will award **3.0 CEUs** (Continuing Education Units) or **30 PDHs** (Professional Development Hours) for participants who completed the total tuition hours of this program. One CEU is equivalent to ten Professional Development Hours (PDHs) or ten contact hours of the participation in and completion of Haward Technology programs. A permanent record of a participant's involvement and awarding of CEU will be maintained by Haward Technology. Haward Technology will provide a copy of the participant's CEU and PDH Transcript of Records upon request.

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British Accreditation Council (BAC)

Haward Technology is accredited by the **British Accreditation Council** for **Independent Further and Higher Education** as an **International Centre**. BAC is the British accrediting body responsible for setting standards within independent further and higher education sector in the UK and overseas. As a BAC-accredited international centre, Haward Technology meets all of the international higher education criteria and standards set by BAC.

Course Fee

As per proposal

Course Contents

- Definition of Leadership
- Interpersonal Effectiveness
- Awareness
- Ability
- Commitment
- Attributes of a Leader
- Leader vs Manager
- Leadership
- Management
- Leadership vs Management
- Leadership & Management Skills
- Being a Leader
- Recipe for being a Leader
- The Way you Stand or Sit
- The Way you Dress
- The Way you Write
- Holistic Communications
- What is the Bottom Line for you?
- Interpersonal Communications
- Personal Interactive Skills
- Personality Indicators
- Self-Evaluation
- Motivating
- Building a Team
- Coaching
- Leadership Strategies
- Leadership Styles
- Conflict Cycle
- Conflict Management
- Thomas-Kilmann Conflict Styles
- When to Avoid
- When to Accommodate

- When to Compete
- When to Collaborate
- When to Compromise
- Negative Consequences of Competing
- Negative Consequences of Collaborating
- Negative Consequences of Compromising
- Negative Consequences of Avoiding
- Negative Consequences of Accommodating
- Conflict Control
- Steps for Confronting Conflict
- Problem Solving & Decision Making
- Brainstorming Process
- Objectives of Brainstorming
- Synergistic Decision Making
- Survival Exercise
- Quiz
- Employee Engagement: Inspiration or Perspiration?
- A Light Bulb Moment
- The Rule of David Tong
- The Virtuous Cycle of Engagement
- Engagement is Measured with Employee Surveys
- Maersk Group overview
- Employee Engagement Trend
- Strengths and Concerns
- A Program to Build Long-Term Capability
- 'Manage the Tail' – Support for Managers
- 8 Ways HR can Help Managers Start to Take Action
- Not Just a Program – Get Engagement into the Culture
- Lessons from the Maersk Group
- Four Collaborative Steps to Turn Data into Action
- What Happens when you do not Follow these Steps?
- Collaboration through Connections is Changing the Way we Work
- Back to Thomas Edison
- FMCG Company Attends to Subtle Messages

- Inspiration from Social Listening
- Case Study: Leo Burnett Worldwide
- Leo Burnett – Inspiring by ‘Making a Difference’
- Lessons – Helping you Build Better Engagement
- The Lessons for your Engagement Program
- Quiz
- The Nine Commitments
- What Would Success Look Like?
- Revision Timeline
- Your Inputs Will Help Strengthen and Improve the CHS!
- We Want to Know your Views on the CHS
- This First Consultation Round Focuses on
- Five Key Considerations for any Proposed Changes
- In this consultation Meeting, We Will Focus on
- Introductory Questions
- CHS Commitments as a Whole
- Individual Commitments, Actions and Responsibilities
- Quiz
- Breakout D Quality Risk Management
- Disclaimer
- Introduction
- Goals of this Breakout
- Key Message - Why use QRM?
- Key Messages
- QRM in the Product Life Cycle
- Linkage between QRM and Knowledge Management
- Exercise
- Which QRM Step this Example Belongs to?
- Topics to Discuss
- Feedback to ICH Q-IWG
- Did We Meet the Goals?
- Acknowledgement
- COP26 Health Leadership Initiative Commitment area 2: Sustainable Low Carbon Health Systems

- Race to Zero Participants – 26 May 2021 Launch
- Carbon Footprint Calculation Tool
- Carbon Footprint Topography
- Global Road Map for Health Care Decarbonization
- Charting a Course to Zero| Three Pathways
- Uncharted Territory | Transforming Health Care
- Country Factsheets – 68 Nations
- Examples
- Eliminating Work Space Injuries
- The Issue
- Rate of Injuries Not Declining
- Cost of Injuries Increasing Rapidly
- Case Study
- What are the Common Factors?
- Governor Dayton’s Commitment
- Agency Leadership Commitment
- The Goal
- Next Steps for Agencies
- Resources
- Business Case for Investing in Diversity
- Overview
- Directions
- Diversity Business Case Introduction
- Research Summary
- Business Case for Diversity
- Enhanced Financial Performance
- Improved Innovation
- Increased Teamwork & Productivity
- Greater Access to Talent & Improved Retention
- Greater Access to Purchasing Power
- Enhanced Reputation
- Customize the Business Case for Diversity for the Company
- Company Specific Slides
- Appendix

- Methodology
- Observations
- References
- Introduction
- Products Features
- Product Parameters
- Commitment – Product Parameters
- Events Covered
- Quiz